



## PRESS RELEASE

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### **PcVoyages 2000 unveils PNR Control Centre Interface**

*New product delivers data management flexibility for travel agencies*

**Montreal, QC** – July 30, 2009 – PcVoyages 2000 Inc., a leading provider of back office and customer relationship management solutions, today announces the development of the PNR Control Centre for TravelWorks accounting and management software system.

The PNR Control Centre is an all in one data processor, designed to give travel agencies more flexibility when it comes to the merge back process. In addition to interfacing with all web bookings and GDS products, travel agents can modify PNRs prior to the merge back process.

This gives travel agencies the upper hand in improving office efficiency. Agencies will reduce the amount of data entry errors submitted to the back office. PcVoyages 2000 President Mario Monette says the development of the PNR Control Centre reflects a need in the marketplace for an improved merge back data processor.

“We wanted to streamline the process,” Monette says. “By simplifying and providing a one stop merge back centre, agents can better manage data before it enters the TravelWorks back office system; thus providing the user greater control of data processing.”

The PNRCC functionalities include simultaneous filtering of GDS and SIREV web bookings. The simple layout provides easy data management as agents have the option of editing the PNR in a user friendly display form, or processing the file(s) automatically. SIREV, Amadeus, Sabre, Galileo, and Worldspan are all supported by TravelWorks’ new PNRCC which can simultaneously filter through PNRs. Today’s announcement is part of PcVoyages’ commitment to improving the way travel agencies and tour operators do business.

“We are very pleased with this new product,” Monette says. “The evolution of TravelWorks over the years has been a steady flow of new technologies and innovations that have responded to our clients needs. The PNR Control Centre is another in a long list of products we have developed to deliver administrative efficiency to the travel work place.”

The PNR CC will be available with your next TravelWorks product update in September.

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#### **About PcVoyages 2000 Inc**

PcVoyages 2000 Inc. is a recognized software development leader. Providing the travel industry with everyday business management solutions with products such as TravelWorks accounting and management systems, PcContact for customer relationship management, Sentinel for B2C web management and PcTours for tour operators. For more information please visit [www.travelworks.ca](http://www.travelworks.ca) or call 1-877-282-4556.

